

Elaine Mele, PT, DPT, PYT

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No Show/Cancellation Policy:

Thank you for choosing Elaine Mele, PT, DPT, PYT as your physical therapy provider.

We are sincerely dedicated in assisting you meet your therapy goals. In order to do this, it is important that you attend all scheduled therapy appointments. Consistent attendance allows you and your therapist to progress your treatment program, which will result in quicker recovery and better outcomes.

We realize that there are times when unforeseen circumstances make it impossible to attend your scheduled appointment. If this happens, please give us as much notice as possible so we can reschedule your appointment and open that time slot for another client. You may leave a message at 845-598-1255. Canceling an appointment with short notice or no-showing an appointment takes up valuable clinic time that could benefit another person.

In order to enforce this policy, we expect payment at the time of scheduling. If an appointment is canceled with less than 24 hours notice or you do not show for an appointment, you will be charged the entire visit rate. Not showing or canceling appointments without a 24-hour notice more than three times will, unfortunately, limit your ability to schedule advanced appointments and will result in same-day scheduling only.

We want to make your physical therapy experience as beneficial as possible and your commitment is a very important part of this. If you know you are going to have a difficult time making your appointments, please discuss it with your therapist. We will try to accommodate your needs.

Thank you.

Patient/Parent/Legal Guardian Signature: _____

Printed Name: _____

Date: _____